

HEIKE DR. WIEGAND

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Overall Summary:

A broad, global strategic advisor and consultant with a 26-year track record of managing, optimising and scaling businesses, driving innovation, implementing governance and global cooperation structures and effecting culture change in some of the leading largest insurance, banking and asset management firms. Specialist in business transformation, group cooperation, knowledge sharing and corporate development.

- Highly motivated international executive with a proven track record in banking and insurance:
 - Seasoned professional in financial services with PhD in Economics and Master of Science in Finance.
 - Strong international credentials, background in management and insurance consulting-
 - Managed successfully multi-cultural teams.
 - Excellent communicator with strong customer focus and proficient command of German and English.
 - Used to work for Supervisory Board members, CxOs and Executive Boards.
 - German nationality, Work Permit C for Switzerland.
- Advised Fortune 500 and SMI companies on strategy, business transformation and out-/off-shoring:
 - Managed large core banking system project for VW Financial Services.
 - Co-led proximity payment solutions project (Apple Pay, Samsung Pay) for Swisscard AECS.
 - Responsible for large modern workplace project for Swiss Life introducing MS Office365.
 - Entrepreneurial expertise with own management consulting company in Switzerland.
 - Deep knowledge of Swiss and German insurance markets.
- Won second place for Best Inhouse Consulting from German Wirtschaftswoche magazine for Allianz Inhouse Consulting.
- Publication: "Erfolgsfaktor Schadensfunktion – Mit Kundenfokus zum Erfolg" in 2020 for KPMG.
- Holder of a Ph.D. in Economics and Diploma in Economics from Johannes-Gutenberg-Universität Mainz/Germany. Summa cum laude achieved for doctor thesis in 1994. Also did a Master of Science in Finance at Graduate School of Business Administration (GSBA) Zurich. Many internal leadership trainings done at Allianz, e.g. Project Management, Change Management, Future Leadership Program, Social OPEX (Operational Excellence), OPEX (SixSigma) for Executives, Presentation Excellence. Fluent in German (native speaker) and English. Basic French knowledge.

Executive Summary:

2022 – today: Infosys Consulting, Zurich, Associate Partner Financial Services & Insurance
2019 – 2021: KPMG AG, Zurich, Partner Advisory Financial Services
2017 – 2019: Swiss Life Asset Manager, Zurich, Director
2014 – 2016: Triple Nine Solutions GmbH, Küsnacht, CEO (own consulting company)
2013 – 2016: zeb.rolfes.schierenbeck, Munich, Senior Manager
2012 – 2013: KPMG AG, Munich, Director Financial Services
2006 – 2012: Allianz SE, Munich, various positions in IT, audit and consulting
2000 – 2016: Dresdner Bank AG, Frankfurt, various positions in IT
2000 – 2000: Deutsche Börse AG, Frankfurt, Controller
1994 – 2000: Kreditanstalt für Wiederaufbau, Frankfurt, various positions

Education Summary:

1998 - 2000: **Master of Science in Finance**
Graduate School of Business Administration (GSBA), Zurich.

1992 - 1994: **Ph.D. in Economics**
Johannes-Gutenberg-Universität, Germany.

1987 - 1994: **Diploma in Economics**
Johannes-Gutenberg-Universität, Mainz, Germany.

Executive History:

2022 – today: Infosys Consulting, Zurich – Associate Partner Financial Services & Insurance

Associate Partner Financial Services & Insurance (FSI) being responsible for the Swiss FSI market with focus on insurance companies. Key topics: Digital Transformation, Artificial Intelligence & Automation, CIO Advisory, Cost Takeout

2019 – 2021: KPMG Switzerland, Zurich – Partner Financial Services

Partner for Insurance Advisory, Lead Partner for Baloise Insurance, Client Service Team Member for Zurich Insurance, Lead partner for KPMG's alliances with Servicenow and Appian. Global Member of Insurance Transformation Team representing Switzerland. Topics: Claims Transformation, Operational Excellence, Cost Optimisation, Simplifying Complexity.

2017 – 2019: Swiss Life Asset Managers, Zurich – Senior Program Manager

Program Leader of Swiss Life's Group Digital Workplace Project. The goal was to introduce a state-of-the-art workplace for all employees of Swiss Life Group (around 12'000 users) within 24 months allowing everybody to work from anywhere, anytime on any device. Core was the introduction of Office365 out of the Microsoft Public Cloud. On top, the whole workplace-as-a-service should be outsourced to one of the big global IT Service Providers. Project was sponsored by the Group CFO and had utmost Executive Board visibility.

2014 – 2016: Triple Nine Solutions GmbH, Zug – CEO, Management Consulting

Independent consulting for:

- Swisscard AECS, Horgen: Outsourcing of Travel Services to TEN, London, digitisation of Bonviva account sale at Credit Suisse, Co-Project Lead for the implementation of a mobile Proximity Payment solution (a.o. Apple Pay).
- VW Financial Services, Braunschweig/Germany: Introduction of Group-wide project management standard for VW Financial Services, PMO Lead and responsible for the request of proposal (RfP) for the bank's largest project regarding its core banking systems for leasing and finance (41'000 man-days over 3 years).
- UBS, Zurich: Setup of Group Shared Services for Outsourcing & Offshoring for the Group COO.

2013 – 2014: zeb.rolfes.schierenbeck, Munich – Senior IT Manager

Client project for Postbank, Bonn: Creating one single platform for transaction banking of Postbank and Deutsche Bank (Platform Holding).

2012 – 2013: KPMG, Munich – Director Financial Services Advisory

Client project for Allianz Global Information Services (AGIS), Munich: Global data center consolidation from 120 data centers down to 6. Project Leader for baselining for the RfP to outsource Allianz' global infrastructure to one single IT provider (IBM).

2006 – 2012: Allianz Holding, Munich – Various Leadership roles

Allianz SE (Holding):

- Head of Allianz Inhouse Consulting for Western Europe
- Head of Group IT Audit
- Head of Group IT

Allianz Global Corporate & Specialty, Munich and London:

- Head of IT Controlling Department

2000 – 2006: Dresdner Bank, Frankfurt – Various Leadership roles

- Team Lead IT Project and Product Controlling, Corporate Center IT
- Team Lead Project and IT Risk Management, CIO Office
- Team Lead IT Portfolio Management, Personal Banking Unit

2000 – 2000: Deutsche Börse (German Stock Exchange), Frankfurt – Financial Controller

- Financial Controller, Financial Accounting & Controls Department

1994 – 2000: Kreditanstalt für Wiederaufbau (German Development Bank), Frankfurt – Various roles

- Project Manager Activity Based Costing, Controlling Department
- Project Manager Shipping Finance, Export Finance Department
- Project Manager Eastern Europe Consulting, Promotional Banks Consulting Department